164 Beach 125<sup>th</sup> Street Rockaway Park, NY 11694 April 25, 2024

To Whom It May Concern:

Re: Rick G. Hamilton

We first met Rick Hamilton in September 2023 when he presented a potential plan for solar energy for our home. Unlike other salespersons, he listened to our questions and concerns. Many home improvement companies pressure you as a consumer to make a commitment in the initial contact. Rick reached out to his company with our questions and asked that they allow for an extended time to make our decision.

Rick returned a few weeks later with detailed information to answer our questions. His thoughtful response to our concerns enabled us to make an informed decision.

Throughout the process, Rick was there to ensure that the installation proceeded as planned. He also ensured that the customer service department at the solar company responded in a timely manner to our emails.

Rick has proven himself to be an outstanding salesperson/customer representative who knows his product, values his customers and works diligently to ensure all parties are confident and pleased with their commitments.

Sincerely,

Christabel Quigley